Hi Louise,

My Dad, Frank Mammone, had hernia surgery at SNCH on Thursday, 1/31.

He is now 88 years old and has had MANY surgeries over the past 20 years for which I have always been involved.

I wanted to make you aware that this last surgery was, without a doubt, THE BEST EXPERIENCE WE HAVE HAD!

EVERYONE and I mean EVERYONE from the attendant that got my Dad a wheelchair upon his arrival to the hospital to the attendant that helped my Dad leave the hospital and get in to my car to go home was OUTSTANDING!

The attendants, the nurses, the anesthesiologist, Dr Becker who performed the operation, every person I asked a question of were patient, pleasant, friendly, knowledgeable and so helpful.

I am hoping that you can post this e-mail somewhere for everyone to see.

I am happy to report that my Dad is doing really well and I want to thank all of you for making it happen!

Keep up the GREAT work; I will be sure to recommend SNCH to everyone that I speak to.

Again, many thanks and very best regards, Frank Mammone, Jr.