

Rockville Centre, NY 11570

Richard Murphy President and CEO
South Nassau Communities Hospital
One Healthy Way
Oceanside, NY 11572


Dear President Murphy,

I wanted to make you aware of the exemplary behavior of your staff.

I had a health care emergency on 08/29/19 at my home at 5:30 in the morning. The Rockville Centre Police responded along with EMS. I awoke having trouble breathing. (To say the least it was a disconcerting feeling). I woke up my wife and went downstairs into the kitchen where I lost consciousness. I ended up in South Nassau Community hospital with Dr. Steven Gunn caring for me.

Thank you for your staff's kindness and good humor when taking care of me up in the middle of the night last Thursday. I had heard nightmare stories about what goes on in emergency rooms, so I was grateful that my experience was so positive. I did not have to wait long, and the treatment I received was very sensitive and kind. I send my heartfelt thanks to Dr Gunn and the nurses who assisted. I am sorry I don't recall all the nurses and staff's names. But they were great. Always the case the big GUNN gets all the glory while everyone else does all the hard work.

Yours Truly

A handwritten signature in black ink, appearing to read "Ch Kelleher", written over a light blue horizontal line.

Charles Kelleher