

Dear Joel,

Now that I am well on my way to recovery, largely due to the TCU, I want to express my sincere appreciation for all the capable leadership of the Orthopedic unit.

When I describe my experience at South Nassau, one would assume that I would paint a painfully-negative, non-ambulatory scenario. However, my memory is that of an angelic staff who professionally and compassionately transformed my physical being; including expert therapists, nurses & aides. The conducive healing environment which was administered certainly facilitated my progress, steadily & smoothly.

During my tenure as First Deputy County Clerk of Queens in charge of all County Jury Divisions, I experienced effective & ineffective methods of management. When I overheard staff discussion of Charito Patel's directives and witnessed them implemented, I recognized good management practices.

As I regain my health & strength, I am truly appreciative of the TCU & thank God for the care I received at Mount Sinai South Nassau.

Sincerely,  
Jo-Ann Spiritis