

February 15, 2021

Richard Murphy, CEO
Mount Sinai South Nassau Hospital
1 Healthy Way
Oceanside, NY 11572

Re: Rory D. Neider

Dear Mr. Murphy:

My husband, Rory D. Neider, was admitted to your hospital through the Emergency Room in the early hours of November 27, 2020. He had been battling stage 4 duodenal cancer for quite awhile. It very quickly became evident that he was sadly at the end of his life.

I am writing this letter to let you know how very wonderful your nursing staff is. From the minute we arrived, through the night and into the next afternoon when Rory passed, your Emergency Room nurses and the nurses assigned to the private room we were subsequently provided in the D wing were so very incredibly professional, compassionate, gentle, caring, respectful and comforting. They all made such a horrible time a bit easier for our family.

In this day and age of overworked and overwhelmed staff, with people mainly seeking to complain, I thought it important that you be made aware of the incredible care my husband, my son, daughter-in-law and myself were given in our most awful hours.

With gratitude,

A handwritten signature in cursive script that reads "Denise L. Neider".

Denise L. Neider