The Mount Sinai Heart Program:
A New Era in Cardiovascular Care Comes to the South Shore

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Launching a New Era in Cardiovascular Care

As the coronavirus pandemic raged throughout our area in the spring and early summer, our hospital rose to the challenge admirably. I have never been prouder of the teamwork that defines Mount Sinai South Nassau as I have over the past year. Putting aside our own concerns, risk of illness, and sadly, in some cases, losses, and showing up to care for the overwhelming number of patients who needed us, was the epitome of what a health care hero is and does. I salute you.

At the same time that our resources were focused on the virus, we knew that chronic diseases did not magically disappear, but that instead they continued unabated throughout our community. The sad reality is that many of these conditions worsened as patients, fearful of being exposed to COVID-19, neglected to receive preventive care and screenings to detect worsening conditions.

Now, as we continue to return to normal hospital operations, our advanced cardiology program is taking its place as a comprehensive resource for Long Islanders.

Working in partnership with Mount Sinai Heart, our providers are able to diagnose and manage the most complex cardiac syndromes. Our facilities have been upgraded to meet the increasingly complicated needs of all patients, from pediatrics to geriatrics. In this issue of Physicians’ Forum, I am happy to share the details of our enhanced cardiology capabilities with you.

We continue to be recognized for the outstanding quality of care we provide across the spectrum of medical subspecialties. On page 6, you can read about some of the accolades we have received for excellence in women’s health, COPD, diabetes, endocrinology, heart failure, orthopedics and urology. National recognition has also been conferred to Dr. Glatt, our Chair of Medicine and Chief of Infectious Diseases, who recently received the American College of Physicians’ Laureate Award, as featured on page 11.

As we close out this historic year, we open a new chapter in the battle against COVID-19. We have begun to immunize our front-line staff with Pfizer’s vaccine, the first to receive emergency use authorization from the United States Food and Drug Administration. This inoculation program is the light at the end of a very long tunnel. I commend our health care professionals for continuing their commitment to the health and well-being of all those we serve.
Mount Sinai Heart on Long Island

Mount Sinai South Nassau’s Division of Cardiology has joined the world-renowned Mount Sinai Heart program of The Mount Sinai Hospital to become the first and only Mount Sinai Heart location on Long Island. It features a roster of cardiovascular specialists with top expertise in a range of services from interventional cardiology to electrophysiology.

Ranked No. 6 nationally for Cardiology and Heart Surgery by U.S. News & World Report, Mount Sinai Heart at The Mount Sinai Hospital is celebrated internationally as a world leader in all facets of cardiology care, cardiac surgery, and advanced research.

“...this new partnership with Mount Sinai Heart will up the game and allow us to do more complex procedures and permit our patients to have ready access to some of the top cardiologists and ‘super-specialists’...”

— Richard J. Murphy, President and CEO, Mount Sinai South Nassau

Patients treated at Mount Sinai Heart at Mount Sinai South Nassau have access to a comprehensive network of board certified cardiologists and cardiac surgeons who use the latest advancements in medical technologies to treat the full range of cardiovascular conditions, from coronary artery disease to hypertension management and prevention, in most cases right in their own community, without having to travel to New York City.

“Having to trek into the city can be very taxing on both the patient and their families,” said Aaron E. Glatt, MD, MACP, Chair of the Department of Medicine at Mount Sinai South Nassau. “While we already have an impressive track record for providing top cardiology care, we are now able to provide even more advanced cardiac care right here on Long Island.”

continued on page 5
Bouncing Back from Heart Failure

Just when the retired executive did not think his health problems could worsen, he began experiencing shortness of breath, abdominal bloating, and weight gain—signs and symptoms of advanced heart failure. “I weighed 145 pounds at the start of last summer and by September, I was up to 160 pounds,” recalled Mr. Bauer who is one of 5.7 million adults in the United States with heart failure, according to the American Heart Association. “And I couldn’t walk 100 yards without resting.”

Raul Mendoza, MD, a Mount Sinai South Nassau cardiologist and Associate Chair of Medicine, admitted Mr. Bauer to the hospital to treat his worsening heart failure. After doctors performed a procedure to drain the excess fluid from his abdomen, Dr. Mendoza referred Mr. Bauer to heart failure specialist Noah Moss, MD, at The Mount Sinai Hospital. Dr. Moss placed Mr. Bauer on a new medication for heart failure, but his abdominal bloating continued, as did his shortness of breath.

“He was very short of breath and had swelling in his legs and fluid in his abdomen,” said Dr. Moss. “He wasn’t reacting to the medications the way he should have. Most notable was that blood tests showed he had a rapid deterioration of his kidney function and I had a hunch that he might have a blockage of an artery supplying blood to the kidneys.”

Dr. Moss trusted his hunch and ordered a kidney scan and ultrasound, which revealed

Mount Sinai South Nassau’s Heart Failure Program

Mount Sinai South Nassau has the only Joint Commission disease-specific certified heart failure program in Nassau County. The program treats all types of heart failure, including left and right ventricular failure, systolic and diastolic heart failure, aortic stenosis, amyloidosis, cardiomyopathy, and hypertrophic cardiomyopathy.

The Heart Failure program comprises a board certified heart failure specialist, a clinical cardiologist and intensivist in addition to nurse practitioners, nurses, pharmacists, nutritionists, physical therapists, and social workers.
a 95 percent blockage in an artery supplying blood to Mr. Bauer’s right kidney. Once doctors implanted stents in the artery, tiny tubes that help restore blood flow to an organ, Mr. Bauer’s symptoms began to clear up.

“After the stents were put in, I told the aide wheeling me back to my room that I think I can breathe better,” said Mr. Bauer. “And by the time I got back to my room, I was breathing 100 percent better.”

Now, Mr. Bauer says, “I’m back. I really can’t believe it. I wake up, thank God and get on with my day,” he said. “On Wednesdays, I pick up my granddaughter from nursery school. I used to stay on the couch and not play with her. Now I can play with her. She’s a whirlwind of energy.”

“He’s a miracle,” said Anne Bauer, his wife. “He was using a walker and a cane and now he doesn’t need anything to walk.”

In addition to prescribing medications for his blood pressure, abnormal heart rhythm, and heart failure, Dr. Moss put Mr. Bauer on a low-sodium diet and advised him to continue to track his fluid intake and weight. “He has made an amazing improvement in just a few months,” said Dr. Moss, who will continue to monitor him and optimize his medications.

Mr. Bauer could not be happier. “Dr. Moss is my lifesaver,” he said. “He knows what he’s doing and he’s the best doctor I’ve ever met. I feel 100 percent better.”

TO SCHEDULE AN APPOINTMENT with Dr. Mendoza or Dr. Moss, call 877-SOUTH-NASSAU or (877-768-8462).
Mount Sinai South Nassau Earns Top Honors from *U.S. News* in Five Critical Services

The 2020 *U.S. News & World Report’s* Annual Hospital Rankings has recognized Mount Sinai South Nassau as “high performing” in chronic obstructive pulmonary disease, diabetes and endocrinology, heart failure, orthopedics, and urology. To be nationally ranked in a specialty, a hospital must excel in caring for the sickest, most medically complex patients.

Mount Sinai South Nassau also has been named a 2020 5-Star Recipient for all four Women’s Care cohorts as well as the Gynecologic Surgery Excellence Award™ by Healthgrades. This is the 8th consecutive year that Mount Sinai South Nassau has received the Gynecologic Surgery Excellence Award.

Mount Sinai South Nassau earned awards in the following women’s care service lines:

- Five-Star for Gynecologic Procedures (eight years in a row)
- Five-Star for Hysterectomy (six years in a row)
- Five-Star for C-Section Delivery
- Five-Star for Vaginal Delivery

Based on comparison outcome data, the awards place Mount Sinai South Nassau among a select group of hospitals in the U.S. — the top 5 percent of all hospitals evaluated for gynecologic procedures and the top 10 percent of hospitals evaluated for providing outstanding quality outcomes in gynecologic surgery.

But the recognition does not stop there. Mount Sinai South Nassau has received a top achievement award from the American Heart Association for stroke, heart failure and severe heart attacks. The Get With the Guidelines® Stroke Gold Plus Quality Achievement award recognizes the hospital’s commitment to ensuring that stroke patients receive the most appropriate treatment according to nationally recognized guidelines based on the latest scientific evidence.

Alan Garely, MD, Chair, Obstetrics and Gynecology, and Director of Urogynecology, discusses a treatment plan with a patient.
3 Tesla MRI Scanner Comes to Radiological Associates of Long Island (RALI)

Radiological Associates of Long Island, PC (RALI) now offers 3 Tesla magnetic resonance imaging. The efficient high-resolution scanner produces more detailed images that allows for a more accurate diagnosis.

In addition to 3 Tesla MRI, RALI, an affiliate of Mount Sinai South Nassau and accredited by the American College of Radiology, provides the following imaging services:

- Diagnostic radiography
- Multi-slice computed tomography (CT)
- 3D and 4D ultrasound for obstetric and gynecologic imaging
- Bone density (DEXA) scans

185 Merrick Rd., Oceanside
P: 516-766-6550
F: 516-766-4567

Nephrologist Lawrence Kleinman, MD, Calls it a Career

After 44 years, Lawrence Kleinman, MD, has retired from the practice of nephrology. Dr. Kleinman was named Co-Chief of Nephrology in 1984, a position he served in for more than 35 years.

He earned a medical degree at the Catholic University of Louvain in Louvain, Belgium. Following a rotating internship at Victoria General Hospital in Halifax, Nova Scotia, Canada, he completed a residency in internal medicine and nephrology at the Veterans Administration Hospital in Northport. He was fellowship trained in nephrology at Nassau University Medical Center.

Adhi Sharma, Chief Medical Officer and Executive Vice President, presents a commemorative clock to Jonathan Singer, MD, Chair of the Department of Anesthesiology, upon his retirement from Mount Sinai South Nassau on August 20.

August 20 marked the close of a career in anesthesia for Jonathan Singer, MD, Chair of Anesthesia at Mount Sinai South Nassau.

In 2010, he was named Chair of the Department of Anesthesia. During his tenure, he served on the Medical Board, Executive Credentialing Committee, Oversight for Quality and Outcomes, and was Co-Chair of the Perioperative Steering Committee.

Dr. Singer earned a medical degree from George Washington University School of Medicine. Following an internship at George Washington University Hospital, he completed a residency in anesthesia and a fellowship at Massachusetts General Hospital in critical care.

Anesthesiologist Jonathan Singer, MD, Bids Mount Sinai South Nassau Farewell

Radiological Associates of Long Island (RALI) PET Moves to New Rockville Centre Location

Radiological Associates of Long Island (RALI) PET has a new home: 485 Merrick Rd., in Rockville Centre. Please note: RALI PET’s contact information remains the same.

485 Merrick Rd., Rockville Centre
P: 516-255-9555
F: 516-255-9444
Expanded Staff of Cardiology Specialists
Mount Sinai South Nassau’s cardiology team, led by Lawrence Kanner, MD, and Jason Freeman, MD, is now being augmented by additional specialists from The Mount Sinai Hospital who are seeing patients in Oceanside, including:

- **Noah Moss, MD**, heart failure specialist (evaluates patients needing a left ventricular assist device or heart transplant)
- **Robin Varghese, MD**, cardiac surgeon (performs elective bypass and heart valve surgery)
- **William Whang, MD**, electrophysiologist, who, together with Dr. Kanner, evaluates patients for atrial fibrillation ablation
- **Ali Zaidi, MD**, adult congenital heart disease specialist

Four-Star Cardiac Care
Since 2006, the hospital has performed more than 7,000 elective coronary interventions. When providing balloon angioplasty in an emergency, Mount Sinai Heart at Mount Sinai South Nassau averages 58 minutes, which is 32 minutes faster than the national standard door-to-balloon-time benchmark of 90 minutes. (Door-to-balloon time is the time measured in minutes from the moment the patient walks in the door to the point the artery in the heart is reopened with a stent procedure). The American College of Cardiology has designated Mount Sinai South Nassau as a four-star achiever, the highest rating possible.

Mount Sinai South Nassau’s partnership with The Mount Sinai Hospital, on Manhattan’s Upper East Side, also has allowed for a seamless transfer of Long Island cardiac patients who need advanced treatment, like open heart surgery, to The Mount Sinai Hospital’s Cardiac Surgery Center. Mount Sinai Heart has some of the best patient outcomes in the state.

State-of-the-Art Cardiology Suite
Mount Sinai Heart at Mount Sinai South Nassau’s cardiology suite features two state-of-the-art digital cardiac catheterization laboratories, an electrophysiology laboratory, a minor procedure room, 18 dedicated preparation/recovery spaces, decentralized nursing stations, doctors’ offices, examination rooms, family waiting areas, and echocardiography labs. It is equipped with the latest advancements in digital cardiovascular and interventional imaging systems to perform coronary stenting, vascular and interventional procedures, such as implanting pacemakers and defibrillators, ablations, and imaging.

Minutes Matter During a Heart Attack
Door-to-balloon time, or the time measured in minutes from the moment the patient walks in the door to the point the artery in the heart is reopened with a stent, averages 58 minutes at Mount Sinai Heart at Mount Sinai South Nassau—32 minutes faster than the national standard door-to-balloon-time benchmark of 90 minutes.

Getting Patients Back on Their Feet
To ensure that patients maximize the benefits of the treatments and therapies to remedy their cardiovascular conditions and prevent them from recurring, Mount Sinai Heart at Mount Sinai South Nassau provides a comprehensive Cardiac Rehabilitation Program (located at 440 Merrick Road in Oceanside). This 12-week program includes therapeutic exercise, cardiac risk assessment, nutritional assessment and counseling, stress reduction, and education on the heart-healthy lifestyle. The facility and its multidisciplinary program have been certified by the American Association of Cardiovascular and Pulmonary Rehabilitation.
Endocrinologist Effie Tsomos, MD, and Sarada Jaimungal, MD, Joins the Mount Sinai South Nassau Staff

Dr. Tsomos is board certified in internal medicine and specializes in endocrinology, diabetes and metabolism, obesity medicine, and adrenal disease. A Boston University School of Medicine graduate, Dr. Tsomos completed an internal medicine residency at Montefiore Medical Center in the Bronx. She was fellowship trained in endocrinology at the Icahn School of Medicine at Mount Sinai in New York.

Dr. Jaimungal is board certified in internal medicine, endocrinology, diabetes and metabolism, obesity medicine, and geriatric medicine. She earned a medical degree from University of the West Indies in Trinidad, and completed an internal medicine residency at University of Florida in Jacksonville, and fellowships in endocrinology, diabetes and metabolism, and geriatric medicine at the University of Maryland School of Medicine in Baltimore.

Mount Sinai Doctors - Merrick, Hematology Oncology, Surgical Oncology, Endocrinology, Gastroenterology, and Urology
2209 Merrick Road, Merrick, NY 11566
P: 516-546-5000 / F: 516-546-0596

Gylynthia E. Trotman, MD, MPH, Pediatric Gynecologist, Joins Mount Sinai South Nassau Staff

Dr. Trotman is board certified in obstetrics and gynecology and has a focused practice designation in pediatric and adolescent gynecology. She sees patients from infancy through young adulthood for conditions ranging from pelvic pain to abnormal bleeding to polycystic ovaries.

She earned a medical degree from SUNY Downstate Medical College, completed a residency at the Icahn School of Medicine at Mount Sinai and a fellowship in pediatric and adolescent gynecology at MedStar Washington Hospital Center in Washington, DC. She also serves as the Director of Pediatric Gynecology of the Mount Sinai Health System and is an Assistant Professor of Obstetrics and Gynecology and an Assistant Professor

Mount Sinai Doctors - Freeport, OB/GYN
155 W. Merrick Rd., Suite 204, Freeport, NY 11520
P: 516-513-1439 / F: 516-390-2898

Mount Sinai South Nassau Appoints Florian Radu, MD, Trauma Critical Care Specialist

Dr. Radu specializes in trauma critical care. He completed a fellowship in trauma/surgical critical care at Westchester Medical Center in Valhalla, New York.

Surgical Oncologist Hideo Takahashi, MD, Joins Mount Sinai South Nassau Staff

Dr. Takahashi is board certified in surgery and specializes in surgical oncology. He earned a medical degree from Kobe University School of Medicine in Kobe, Japan, and completed a general surgery residency at the Cleveland Clinic. He was fellowship trained in surgical oncology at Roswell Park Cancer Center in Buffalo, New York.

Mount Sinai South Nassau – Gertrude & Louis Feil Cancer Center
One South Central Avenue, Valley Stream, NY 11580
P: 516-632-3350 / F: 516-632-3355

Jay Itzkowitz, MD, FACEP, is Interim Director of Emergency Medicine

Dr. Itzkowitz previously served as Associate Chief Medical Officer and Chief Quality Officer at Good Samaritan Hospital Medical Center in West Islip, and was attending physician at Mercy Medical Center.

He earned a medical degree from SUNY Downstate at Brooklyn and completed a residency in emergency medicine at Kings County Hospital/SUNY Downstate Medical Center. He is board certified in emergency medicine.

Ganesh Gunasekaran, MD, FACS Named Division Director, Hepato-Pancreato-Biliary Service

Board-certified in surgery, Dr. Gunasekaran performs liver, biliary tract and pancreatic resections at Mount Sinai South Nassau. After earning a medical degree from Madras Medical College in India, he completed a residency in general surgery at Montefiore Medical Center and a fellowship in multi-organ transplant and hepatobiliary surgery at the Cleveland Clinic Foundation. Highly regarded in the international community for his expertise in hepatobiliary resection and transplantation, Dr. Gunasekaran has published numerous papers in peer-reviewed journals and lectures frequently in the U.S. and abroad.

Mount Sinai Doctors - Freeport, OB/GYN
1436 Broadway, Hewlett, NY
P: 516-563-7200 / F: 516-563-7295
In Memoriam

Thoracic Surgeon Stewart Fox, MD, 74
Stewart Fox, MD, Chief of the Division of Thoracic Surgery at Mount Sinai South Nassau and President of Long Island Thoracic Surgery, PC, has died. The cause was pancreatic cancer. He was 74.

Named Chief of the Division of Thoracic Surgery in 1998, he served on several hospital committees, including Performance Improvement, Operating Room, and Critical Care. From 2004 to 2006, he served as a Member-at-Large of the Medical Board. Over the years, he authored numerous journal articles and made dozens of conference presentations. In 2018, he stepped down from his position as Chief of the Division of Thoracic Surgery. He retired from the practice of medicine in July, when he relocated to Malden-on-Hudson in Ulster County, New York.

Dr. Fox earned a medical degree at the Medical College of Virginia. He completed a surgical residency at Yale University – New Haven Hospital in Connecticut and a second residency in cardiothoracic surgery at M.S. Hershey Medical Center in Pittsburgh, Pennsylvania.

He leaves behind a wife, Lorraine, three children, Robert, Jillian, and Amanda, and four grandchildren.

Donation Memorializes Stewart Fox, MD
Long Island Thoracic Surgery, PC, along with family and friends, have donated $100,000 to Mount Sinai South Nassau in memory of the late Stewart Fox, MD. A commemorative plaque will adorn the entrance to the hospital’s Operating Suite No. 4, where the former Chief of the Division of Thoracic Surgery and President of Long Island Thoracic Surgery, PC, performed countless procedures. The funds will help expand the lung cancer program’s offerings of novel treatment therapies and cutting-edge technology.

News Notes:


Department of Radiology News
Geraldine Abbey-Mensah, MD, has been named Co-Director of the Section of Interventional Radiology. She joins Sydney Yoon, MD, Co-Director.

Sydney Yoon, MD, has joined Elliott Eisenberger, MD, as co-directors of the Section of Neuroradiology, and David Li, MD, PhD, has assumed the position of Director of the Section of Nuclear Medicine.

Division of Vascular Surgery News
The vascular lab at Mount Sinai South Nassau Cardiovascular Group in Hewlett, was recently certified by the Intersocietal Accreditation Commission (IAC) for cerebrovascular, venous and arterial testing. The IAC develops standards and methods to measure the quality of health care services.

New Medical Staff

- Firas Mahmood Shakir Al-Ani, MD
  Medicine/Gastroenterology
- Karthik R. Gujja, MD
  Medicine/Interventional Cardiology
- Matthew Ostrowitz, MD
  Medicine/Cardiovascular Disease
- Jillian Irwin, DPM
  Surgery/Podiatry
- Omar Saleem, MD
  Surgery/Orthopedic Surgery
- Frank M. Palumbo, MD
  Medicine/Gastroenterology
- Guily R. Rebagay, MD
  Medicine/Cardiovascular Disease
- Kenan W.D. Stern, MD
  Pediatrics/Pediatric Cardiology
- Marc A. Agulnick, MD
  Surgery/Orthopedic Surgery
- Julius Bythewood, CNIM
  Surgery/Neurophysiology
- Bryan Cabrera, PA
  Orthopedics/Orthopedic Surgery
- Daniel E. Choi, MD
  Surgery/Orthopedic Surgery
- Robert F. Felte III, MD
  Surgery/Bariatric Surgery
- Annette Fiorillo, DO
  Medicine/Allergy/Immunology
- Eric M. Genden, MD
  Surgery/Otolaryngology
- Alice S. Jacob, NP
  Anesthesia/Pre-Surgical Evaluations
- Gabrielle Klein, NP
  Medicine/Cardiology
- Harrison Lave, PA-C
  Surgery/Orthopedic Surgery
- Elissa Michelle Martin, NP
  Medicine/Cardiology
- Yohannes Melaku, MD
  Medicine/Nephrology
- Roseanna Miller, DO
  OB/GYN
- Farrah Munir, DO
  Pediatrics/Pediatric Cardiology
- Massiel Oyanguren, CM
  OB/GYN/Midwifery
- Michael Roemer, PA
  Orthopedics/Orthopedic Surgery
- Karen Sanchez, PA-C
  Surgery/Bariatric Surgery
- Gregory Shank, DDS
  Surgery/Oral and Maxillofacial Surgery
- Brian K. Spangler, PA-C
  Surgery/Bariatric Surgery
- Annette Valdez, PA-C
  Surgery/Plastic Surgery
Kudos

New York American College of Physicians Bestows Laureate Award on Aaron E. Glatt, MD, MSSN Chair, Dept. of Medicine

The New York Chapter of the American College of Physicians has named Aaron E. Glatt, MD, Chair of the Department of Medicine and Chief of Infectious Diseases at Mount Sinai South Nassau, the 2020 recipient of its prestigious Laureate Award.

The Laureate Award honors Fellows and Masters of the College who have demonstrated, by their example and conduct, a commitment to excellence in medical care, education, or research through service to their community, their Chapter, and the American College of Physicians. The American College of Physicians is the second-largest physician group in the United States. Membership includes more than 137,000 internists, related subspecialists, and medical students.

Under Dr. Glatt’s leadership, Mount Sinai South Nassau treated more than 1,400 COVID-19 patients. He guided the hospital’s use of experimental drugs and therapies, overseeing safety precautions for staff and patients and repeatedly serving as a trusted source on the pandemic for local, national, and international media.

The author of 200 scientific journal articles and presentations at national meetings and an internationally known medical and medical ethics lecturer, Dr. Glatt was a guest editor of the Infectious Diseases Clinic of North America and infectious diseases editor of Dorland’s Illustrated Medical Dictionary. Spokesman for the Arlington, Va.-based Infectious Diseases Society of America, he has served on the editorial boards of major publications, has been a reviewer for many prestigious journals, and has served on many government, hospital, medical school and local public health committees.

American Heart Association-Long Island Honors Mount Sinai South Nassau Cardiologist at Virtual Gala

The American Heart Association recognized Lawrence Kanner, MD, Mount Sinai South Nassau’s Chief of Cardiology and Director of Electrophysiology/Arrhythmia Services, at its 58th annual Long Island Heart & Stroke Ball on Thursday, October 29.

The virtual fundraising event honored Dr. Kanner for his outstanding accomplishments in cardiovascular science and leadership.

Mount Sinai South Nassau is a Life is Why sponsor of the American Heart Association on Long Island.

Long Island Business News Honors Frank Coletta, MD, for COVID-19 Effort

In its September 25 issue, Long Island Business News recognized Frank Coletta, MD, pulmonologist and Co-Chief, Critical Care, for his selfless devotion to patient care during the COVID-19 pandemic.

Dr. Coletta is credited with leading the efforts to identify and implement optimal treatment plans in the management of hundreds of patients with life-threatening cases of COVID-19. He also spearheaded the training of hospital physicians, physician assistants, and medical residents to assist with critical care, emergency medicine and pulmonary physicians in the provision of specialized medical care for patients with coronavirus.

Other members of the Mount Sinai South Nassau front-line staff honored by the paper include Stacey Conklin, RN, Chief Nursing Officer and Senior Vice President of Patient Care Services; Jennifer Mandel, Preparedness and Performance Improvement Coordinator; and Laura Righter, Assistant Vice President of Clinical Ancillary Services.
Providing Language Assistance to Limited-English-Proficient Patients
Office-based Medicaid providers can now be reimbursed for language interpretation services to limited-English-proficient patients in their offices. This includes language services provided over the phone through companies such as CyraCom, which offers interpretation services in more than 170 languages, 24 hours a day, seven days a week, or if you use a certified hospital interpreter for the interpretation. Note: Use of an interpreter must be documented in the EMR to bill Medicaid.

For more information, refer to the “New York State Medicaid Update,” October 2012, V. 28, No. 1, or call the Mount Sinai South Nassau Language Coordinator, Lina Hoyos, at 516-632-3484.