May 30, 2019

Richard Murphy Pres& CEO South Nassau Communities Hospital 1 Healthy Way Oceanside, NY 11572

Dear Mr. Murphy,

I am writing to you on behalf of my husband, Haim Boaron. He was brought to the ER on Friday, March 29. He had a severe case of pneumonia compounded by his weak breathing system due to muscular dystrophy.

He was brought to a room on D1E. The nurses and technicians were very patient and helpful. Unfortunately, he was not doing well the next morning although he had several treatments throughout the night.

The Hospitalist came in to ask us for permission to intubate. We were alarmed because 6 months earlier Haim's Muscular Dystrophy neurologist recommended that he not have prostate surgery because he might not recover from anesthesia.

We quickly called Dr. Israel Samson, Haim's internist and asked for his advice on what to do. He was in agreement with the hospitalist on call. Haim was quickly moved to ICU under the care of Dr. Altus along with a team of amazing nurses and technicians who kicked things into high gear and within approximately 6-8 hours he began to turn the corner and started to improve his breathing situation. Although, all the staff on each shift over a 3day period in ICU were very good, there was one brilliant star named ANTOINETTE. She was so compassionate, caring, concerned and knowledgeable while caring for Haim. We were so comforted by her warmth. We wanted to let you know that we will never forget her.

After 3 days in ICU, Haim was moved to stepdown telemetry and was discharged on April 3.

In gratitude to you and your staff,

Haim and Wendy Boaron Cedarhurst, NY

CC: Stacey Conklin, MSN, RN-BC, MHCDS, NE-BC Senior Vice President; Chief Nursing Officer, Patient Care Services